

Priority Service for vulnerable residents during power or water failure

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If you are elderly, disabled, have a child under five or use specialist medical equipment, then you could benefit from joining water and electricity priority care registers.

Sign up to priority services by calling:

Electricity: SSE 0800 294 3259 or text phone 0800 316 5457, UK Power Networks – 0800 169 9970, Western Power Distribution – 0800 096 3080

Water: Thames Water 0800 009 3652 or text phone 0800 316 6899, Anglian Water 03457 91 91 55

Power failure? If there's a power cut call the free number 105 to check what's happening with your local provider

No water? Find out what's happening by calling Thames Water on 0800 980 8800

8th November 2016